

## ESSENTIAL REFERENCE PAPER 'A'

### IMPLICATIONS/CONSULTATIONS

<p>Contribution to the Council's Corporate Priorities/ Objectives <i>(delete as appropriate):</i></p>	<p><b>Place</b> This priority focuses on the standard of the built environment and our neighbourhoods and ensuring our towns and villages are safe and clean.</p>
<p>Consultation:</p>	<p><i>There has been no specific consultation in relation to this report. Resident's satisfaction with waste and recycling services and Parks and Open Spaces is captured through the residents survey, every 2 years. This was last conducted in Autumn 2013 and reported to Joint Scrutiny Committee in February 2014. These services have high (and increasing) levels of satisfaction when compared to other authorities. In summary the results were as follows:</i></p> <ul style="list-style-type: none"> <li>- Refuse collection – 81% (up 2% on 2011)</li> <li>- Recycling – 75% (up 3%)</li> <li>- Cleansing – 66% (up 2%)</li> <li>- Parks and open spaces 76% (up 2%)</li> </ul>
<p>Legal:</p>	<p><i>There are none for this report.</i></p>
<p>Financial:</p>	<p><i>There are none for this report.</i></p>
<p>Human Resource:</p>	<p><i>There are none for this report.</i></p>
<p>Risk Management:</p>	<p><i>When surveyed, residents consistently place these services among their highest priorities and it is important that the Council continues to deliver high quality environmental operations services.</i></p>
<p>Health and wellbeing – issues and impacts:</p>	<p><i>There are none specifically for this report.</i></p>